
Mason Jones

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Dedicated University of Oregon student with a passion for delivering exceptional customer service and a proven track record of leadership in the service industry. Seeking a challenging position to leverage my skills in customer relations, team management, and technical expertise.

Education:

- University of Oregon
- Bachelor of Advertising, Minor in Business Administration
- Expected Graduation: 2026

Experience:

Bullwinkles, Wilsonville (Combined Experiences)

Inside Supervisor / Service Staff / Assistant Go Cart Technician, Outside Attraction Supervisor (2021 - 2023)

- Supervised and trained a team of 15 employees, optimizing workflow and ensuring high-quality service.
- Managed restaurant inventory restocking, utilizing efficient organizational and inventory management skills.
- Oversaw, maintain, and repaired attractions and go-karts, addressing customer complaints promptly and effectively.
- Utilized POS systems for customer service and order fulfillment.

Walmart, Eugene

Asset Protection Associate (April 2024 to November 2024)

AutoZone, Eugene

Commercial Driver, Part Sales (July 2024 to April 2025)

AutoZone, Eugene

Part Sales Manager (April 2025 to Present)

Skills:

- Customer Service
- Team Leadership
- POS Systems
- Inventory Management
- Technical Troubleshooting

Certifications:

- Oregon Food Handlers Permit (2020)
- Oregon Alcohol Service Permit (2022)